<Image Gallery>

Stakeholder Requests

Version <1.0>

Revision History

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Stakeholder Requests

# Introduction

## Purpose

The purpose of this collection of Stakeholder Request are:

* Collect information about customer, users and company
* Clarify the priority of the project
* Specify all the requests of stakeholder

## Scope

The scope of the Stakeholder Request document is related to the Image Gallery Management System report that is a part of the Image Gallery Management System project.

## Definitions, Acronyms, and Abbreviations

* IGMS – Image Gallery Management System

## References

## Overview

The Stakeholder Request document specifies the information which will be analyse carefully in the rest of the document, it also provides the approach method to deal with all problems of this project.

# Establish Stakeholder or User Profile

* Name: Nguyen Van A Company / Industry: X Studio
* Job Title: Director
* What are your key responsibilities?
  + Store and manage images
  + Provide customers with consultancy
  + Share images
* What deliverables do you produce? Service For whom? Artists, Photographers
* How is success measured?
  + Profits
  + Updatable
  + Satisfy customer and users
* What problems interfere with your success?
  + Need database
  + Advertise the product
* What, if any, trends make your job easier or harder?
  + Need about image more and more popular

# Assessing the Problem

* For which <application type> problems do you lack good solutions?
  + Database is not fast enough
* What are they?

***For each problem, ask:***

* Why does this problem exist?
  + Lack of money
* How do you solve it now?
  + Use database from free source
* How would you like to solve it?
  + Require investment from stakeholder

# Understanding the User Environment

* Who are the users?
  + Artists or photographers
* What is their educational background?
  + Any
* What is their computer background?
  + Know basic computer skills
* Are users experienced with this type of application?
  + Maybe
* Which platforms are in use? What are your plans for future platforms?
  + Window
  + IOS
  + Andoid (for future)
  + Web
* Which additional applications do you use that we need to interface with?
  + Microsoft Office
* What are your expectations for usability of the product?
  + Easy to use
  + User friendly
* What are your expectations for training time?
  + Understand how to use immediately
* What kinds of hard copy and online documentation do you need?
  + The contract between the system provider and the user

# Recap for Understanding

* You have told me
  + Images are not well-managed
  + Lack of source
  + Lack of storage for images

1. Does this represent the problems you are having with your existing solution?
2. Yes
3. What, if any, other problems you are experiencing?
4. Difficult to maintain images

# Analyst’s Inputs on Stakeholder’s Problem (validate or invalidate assumptions)

* Which, if any, problems are associated with:
* Need a database can access fast
* ***For each suggested problem, ask:***
* Is this a real problem?
  + Yes
* What are the reasons for this problem?
  + Lack of budget
* How do you currently solve the problem?
  + Use free database with slow speed and limit storage
* How would you like to solve the problem?
  + Request investment from stakeholder
* How would you rank solving these problems in comparison to others you’ve mentioned?
  + The first place

# Assessing the Opportunity

* Who needs this application in your organization?
  + Everyone
* How many of these types of users would use the application?
  + Most of users would use this application
* How would you value a successful solution?
  + If every user finds this solution useful

# Assessing Reliability, Performance, and Support Needs

* What are your expectations for reliability?
  + The software is available to be used 24/7 with short repairing time.
* What are your expectations for performance?
  + Fast responding speed.
* Will you or others support the product?
  + Our team will support the product.
* Do you have special needs for support? What about maintenance and service access?
  + Maintenance will be performed twice a month.
* What are the security requirements?
  + Network Security methods are required.
* What are the installation and configuration requirements?
  + Internet is available.
* What are the special licensing requirements?
  + License belongs to group H from class 5C18 HANU.
* How will the software will be distributed?
  + The software will be distributed on the App Store.
* What are the labelling and packaging requirements?
  + No requirements.

## Other Requirements

* Which, if any, regulatory or environmental requirements or standards must be supported?
* Can you think of any other requirements we need to know about?
  + No requirements available.

# Wrap-Up

* Are there any other questions I should be asking you?
  + No other question.
* If I need to ask follow-up questions, may I give you a call?
  + Yes, you may give me a call.
* Would you be willing to participate in a requirements review?
  + Yes, I would be willing to participate in a requirement review.

# Analyst’s Summary

1. Lack of effective images management.

2. Lack of images source.

3. Lack of storage.